

Newsletter



OFFICE HOURS

A reminder that our office is closed on Wednesdays until 1:00pm. Other week days we are open from 9am - 4pm and closed for lunch between 12:30 & 1:00pm.

Phones are not monitored outside of opening times. We will respond to messages left on our answering service as soon as possible.

If you have a plumbing or electrical emergency after hours, please call the numbers provided upon sign-up and in every Tenant Newsletter.



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KEEP WARM STAY SAFE

Cold winter months are actually the top season for household fires. As we come into the cooler months we will be looking for ways to keep warm and tend to do this by sitting in front of fires and staying inside by our heaters.

To keep safe and warm this winter remember:

- Fires are NOT permitted within your property
- ALL smoke detectors MUST be attached to the ceilings, tested regularly and operational at all times.
- Fire extinguishing equipment must not be used for purposes other than putting out fire
- When using heaters, check to make sure there are no exposed wires, the appliance is in good condition and that they are turned off at night and when you leave the home.

ROUTINE READY! INSPECTIONS & BREACHS

Routine inspections are carried out to ensure the property is well cared for by the tenant and to check if there are any repair, maintenance or health and safety issues. Think of it as a health check for your home!

If a significant breach is found during a Routine Inspection, a Notice to Remedy Breach (NRB) may be issued by your Housing Worker. To Remedy the Breach means to fix the problem. This must be done by the date on the Breach notice.

A significant breach by a tenant involves any of the following:

- using the property for an illegal purpose
- exceeding the number of occupants allowed to live at the property
- keeping a pet at the property without an approved pet application
- damage caused by the tenant that will cost more than the equivalent of one weeks rent to fix.

If the breach is not resolved, a dispute resolution or QCAT application can be made. We want your tenancy to be successful, so if you are having any difficulties, please call us!

<https://www.rta.qld.gov.au/during-a-tenancy/living-in-the-property/routine-inspections>



AIR FRYER CHICKEN & GREENS

What you need:

- 4 chicken breasts (or 6-8 thighs)
- 2 teaspoons oil
- 1 teaspoon salt
- 1 1/2 teaspoons garlic granules
- 1 teaspoon smoked paprika
- 2 teaspoons mixed herbs
- 1/2 teaspoon black pepper

Steamed rice and greens such as broccolini, green beans, or a green salad to serve (optional)

Step 1 - Coat the chicken in the oil and set aside. In a bowl, combine the salt, garlic, paprika and mixed herbs with black pepper, then scatter onto a plate.

Step 2 - Roll each oiled piece of chicken in the seasoning and put in your air fryer basket. Cook at 180°C for 18-20 minutes, turning half way through. To check it is cooked, pierce the chicken with a knife at the thickest part to see if the juices run clear. Let rest for 10 minutes then slice and serve with rice and greens or salad.

<http://www.bbcgoodfood.com/recipe/air-fryer-chicken-breasts>



A huge congratulations to "Bricks" who was the winner of our last \$50 Gift Card Giveaway.

When we called Bricks to tell him the good news, he said that this was his first time winning anything! He chose a \$50 Coles card to buy some pet food.



The winner drawn by our Manager, Renee, & Housing Assistant, Julie

Thank you to all those who entered the draw. It was great to be able to make sure we have up-to-date contact details for you.

See below to find out how you can enter our next \$50 Gift Card Giveaway.

\$50 GIFT CARD GIVEAWAY

COMPLETE & RETURN A TENANT SURVEY FOR A CHANCE TO WIN

Every year we send out a Tenant Survey which is then compiled and sent to the Community Housing governing body. This year we thought to offer the chance of a \$50 Coles Gift Card as a thank you for taking part.

A 2023 Tenant Survey was sent with this Newsletter, either as a link or as a hard copy, but if you need us to post you one, call us and we will send it out with a self-addressed envelope to pop back in the mail.

Every survey we get back will go in the draw for for a \$50 Coles gift card.

The lucky winner will be drawn on Wednesday 27th September 2023 and notified by phone!

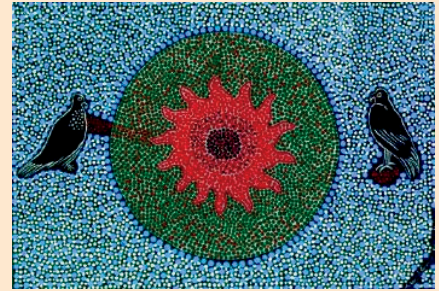


WHAT'S THAT?

Do you know what the bird is on our front page? If you said Wonga Pigeon, you were spot on. This large, plump pigeon could once be seen all down the east coast of Australia but its numbers are greatly reduced due to foxes, habitat loss and past shooting for crop protection.

Wonga's are very elusive birds and you are more likely to hear them rather than see them. Their call is a loud monotonous 'woop woop' that can be heard up to 2km away.

Even though these magnificent birds are less common than they once were, they can be seen from time to time around the Gympie region, so keep your ear and eye out for the rare treat of a Wonga Encounter!



Dreamtime Wonga painting the Warratah red





FEEDBACK

We appreciate your feedback. Feedback from you provides important information on areas we are working well in and areas we may need to improve and suggestions you may have on what is missing from our service.

If you would like to provide any feedback, you can contact us to complete a survey.

USEFUL NUMBERS

Newks Plumbing:	0418 800 018
Groves Electrical:	0439 668 158
Emergency Services:	000
Crime Stoppers:	1800 333 000
Police Link:	13 14 44
SES:	13 25 00
Lifeline:	13 11 14

CONTACT US

22 Nash Street
 Gympie QLD 4570
 07 5482 8959 - Option 4
housing@communityactiongympie.com.au



COMMITMENT TO CHILD SAFETY AND WELLBEING

Community Action is committed to upholding and protecting the safety and wellbeing of children and young people accessing our services.

A child safe culture is embedded throughout the organisation through the development and implementation of our policies, procedures, Child Safety Code of Conduct and staff training. For more information, we can be contacted via our Contact Us details provided below.

COMMUNITY EVENTS

Gympie Regional Gallery Activities

Untutored Life Drawings

Fortnightly on Thursdays, 4pm - 6pm

Art Stars

Firs Saturday of each month, 10:30am - 12pm.
Children's Art Group

Art After School

Tuesdays 3:30pm - 4:30pm, during school terms.
Children's Weekly Art Group

Teens Art Space

Fridays 3:30pm -4:30pm, during school terms.
Teenage Weekly Art Group

39 NASH STREET, GYMPIE
 PHONE 1300 307 800 |
WWW.GYMPIE.QLD.GOV.AU/GALLERY

OPEN TUESDAY TO SATURDAY,
 10AM-4PM | PARKING AT REAR
 CLOSED PUBLIC HOLIDAYS |
 ENTRY IS FREE